

ATTACHMENT TO AGENDA ITEM

Ordinary Meeting

19 August 2014

**Agenda Item 7.4 Review of Municipal Health and Wellbeing Action Plan
2013-2014**

Attachment 1 Review Health and Wellbeing Action Plan 2013-2014 211

No	Health and Wellbeing Target	Lead Agency	Partner/s	Performance Measure	Timeframe	Health Plan Budget	Plan	Progress	Status
S1	Encourage education programs and initiatives to prevent and reduce Family Violence, including the impact on individuals and community, promoting local services available, gender equity and respectful relationships.	HWBAC GSCC-N	CSS, DoJ, HSS, PCC, WHGNE	Endorsement of the Hume Region Preventing Violence Against Women Regional Strategy.	1	\$ -	Council to consider endorsement of strategy	Greater Shepparton City Council endorsed the Hume Region Preventing Violence Against Women and Children Regional Strategy 2013 - 2017 at its Ordinary Council Meeting in 17 September 2013.	Completed
S2	Improve written communication of consumer health information to increase health literacy.	GVML	GVH, GVPCP, HSS, HWBAC	Improved available literature that is readable and accessible.	Ongoing	\$ -	Meetings occurred with GVML and GVH to discuss strategies.	Goulburn Valley Health has reported progress in the following: <ul style="list-style-type: none"> • review of their health literacy policy and procedure around consumer information. • inclusion of audio visual aids and electronic equipment increased • established a health literacy working party • conducted regular hospital tours to ease navigation through services for case workers, Rumbalara and new immigrants including: <ul style="list-style-type: none"> o increased inclusion of interpreters. o purpose of waiting in emergency o fasting before blood tests and other testing o education on importance of not sharing medication o complaint process • Aboriginal liaison officer increases awareness of immunisation benefits • Permanent booking available for Arabic translator (largest demand in local population) • Annual usage of translators has reached over 2,500pa, predominantly Arabic and highest demand in pharmacy and pathology units. • Development of 'My Health in Greater Shepparton' booklet, including MOU developed between organisations to ensure commitment to review remains sustainable. PCP have rolled out stage one with staff completing training to understand health literacy and demonstrate skills and capacity to put a gender equity lens over consumer information. 	Ongoing
S3	Actively participate in programs and initiatives developed for Hume Region under the regional Integrated Health Promotion priority of Healthy Eating.	DH GVPCP	CSS-Hume Region, HSS-Hume Region, GSCC-F, GSCC-N, Shire of Moira, Shire of Strathbogie	Distribution of benchmark surveys through maternal and child health centres for the collection of statistics for future comparison.	1	\$ 6,111.00	Hume Region partnership has regular meetings to progress targets.	Greater Shepparton City Council distributed & collected survey to Maternal Child Health Centres in Greater Shepparton. Additional initiatives: Greater Shepparton City Council installed five red universal access water fountains in Vibert Reserve, Jacksons Park, Monash Park, Ducat Reserve and Shepparton Library as a Healthy Eating initiative. GV Primary Care Partnership reported a research paper titled 'Measurement of Fruit and Vegetable Consumption: Research Informing Practice' was published by Sciknow in May 2014.	Completed
S4	Actively participate in programs and initiatives developed for Hume Region under the sub-regional Integrated Health Promotion priority of Social Connection: Mental Health.	DH GVPCP	CSS-Hume Region, HSS-Hume Region, GSCC-N, Shire of Moira, Shire of Strathbogie	Launch and initiation of the 'Act Belong Commit' community-based health promotion campaign in partnership.	1	\$ 2,450.00	Launch ABC campaign, sign partnership agt.	GV Primary Care Partnerships launched 'Act, Belong, Commit' campaign 13 Nov 2013. Greater Shepparton City Council has entered an MOU to utilise ABC resources at events, partnered to promote Neighbour Day 30 March 2014 and purchased A frame for GV Primary Care Partnerships to use at all events to promote social connectedness and mentally healthy opportunities. Additional initiatives: Greater Shepparton City Council has continued to provide active opportunities such as Activities in the Park, Project U, Aquamoves older persons walk and Sporting Chance Scholarship.	Completed

S5	Improve local immunisation rates to improve levels of health and protect vulnerable population groups from exposure to infectious diseases, within various settings and with provisions for multi-lingual translation services.	GVML GSCC-E	GSCC-N, GVH, GVML, RAC	Maintain immunisation rates in the top ten National Immunisation targets of 90% of population participation over three cohorts. (age)	Ongoing	\$ -	Statistics unavailable from Environment Health Unit until 31 August 2014 for all three age cohorts.	Greater Shepparton City Council completed immunisation program as scheduled and maintained target. Final State rate comparison available in August each year. GV Medicare Locals monitored local immunisation rates and considered options to encourage participation of those with Aboriginal & Torres Strait Islander births (these popn groups have lower rates of participation).	Progressing
S6	Increase education programs, protective factors and reduce risk factors in youth settings to influence anti-social behaviour, drug and alcohol related violence and harm.	PCC	CSS, GSCC-N, HSS, RAC	Formation of local working group to identify and assess suitable education programs.	1	\$3,276	Contact relevant partners to set up working group to identify issues.	Family Care arranged a community forum on the drug ICE with guest speaker on 18 Feb 2014. A large number of community members attended with various concerns, particularly of support mechanisms, rehabilitation processes and family impact. Local Police and GVH participated in local Parliamentary enquiry regarding the impact of ICE and other drugs. Discussions continued around a process for establishing group and develop a suitable TOR. Additional Initiatives: Greater Shepparton City Council has continued its partnership with CERSH and maintained four condom vending machines placed in Mooroopna and Shepparton allowing access to for youths. Replacement syringe disposal units were fitted following reoccurring vandalism to a public toilet.	Progressing
S7	Improve the oral health of preschool aged children and their families in Greater Shepparton.	GVH	DHSV, GSCC-N, HSS	Increased number of children participating in Smiles 4 Miles program.	1	\$ 366.00	Contact GV Health. Review commitment to purchase books.	GV Health reviewed Smiles 4 Miles kits and suitable books that convey teeth care and dentist messages. Council contributed to kits with additional purchase of 50 books; 'Peppa Pig's Dentist Trip' and 'Going to the Dentist'. This year GV Health picked up the delivery of the Smiles4Miles program in the Strathbogie Shire as the organisation previously delivering no longer had the capacity. PCP coordinated joint program over 3 Council areas including extra programs in Strathbogie. The capacity of some kindergartens to deliver suitable programs has been realised and welcomed as a sustainable approach. Participation levels for 2013/14 were 1,104. All public kindergartens in Greater Shepparton participated. Kindergartens concerned that without give-aways of toothpaste, toothbrushes and water bottles there is less interest in inclusion of S4M program.	Ongoing
TOTAL						\$	12,203.00		

No	Health and Wellbeing Target	Lead Agency	Partner/s	Performance Measure	Timeframe	Health Plan Budget	Plan	Progress	Status
N1	Increase initiatives that decrease pollution and increase clean air environments; tree plantings, access/use of waterways, pest control, industrial processes i.e.. Saleyards expiry 2013.	GSCC-E	CMA, DEPI, EDS	Annual provision of tree plantings on National Tree Day for local schools and community groups, including development of offset site at Gemmill's swamp.	1	\$ -	Regular annual participation in National Tree Day (late July each year).	Greater Shepparton City Council demonstrated protection of flood plains and native vegetation through annual participation of National Tree Day, with support of external partners to coordinate volunteer efforts. Council responded to local expressions of interest from local schools for trees to increase volume of trees planted and promotion of annual event.	Completed
		HWBAC	EPA, GSCC-E	Reviewed terms and conditions of industrial processes at Saleyards to consider noise, smell, waste management and pollution impact.	1	\$ -	Confirm EPA compliance and renewal lease terms.	Greater Shepparton City Council reported terms and conditions of lease are compliant with EPA including level of noise and smell issues raised by HWBAC members.	Completed
N2	Increase community awareness of tobacco control health prevention initiatives that encourage clean, safe, smoke free environments that contribute to a reduction in tobacco related illness and associated diseases.	GSCC-N	GSCC, GVH, HF, HWBAC, QV	Display of signage to advise that all Council playgrounds are smoke free by 30 November 2014.	1-2	\$ 940.00	Complete installation of signage to playgrounds.	Greater Shepparton City Council audited signage at playgrounds in May 2014 and as a result some signage was replaced and additional sites identified for signs to be fitted. Council was successful with an application for funding from Vic Health towards installation of signage to promote Tobacco Act changes at skate parks, pools and underage sporting events. Additional initiatives: GV Health installed enviro poles to encourage smoke free hospital site and reduce butt litter. Development of Statewide Strategic Pilot program with nine hospitals, includes GVH, testing three issues: <ul style="list-style-type: none"> • Identify smoking occurrence on admission • Offering intervention • Document status on discharge. 	Progressing
				Evaluation of smoke free outdoor dining trial.	1	\$ -	Report being collated for Executive/Council with recommendations to extend local law. Better Laws review will assist future planning of local laws impact on smoke free outdoor dining areas. Letter issued to all business owners with an outdoor dining licence in Greater Shepparton regarding extension of trial period decision by Council.	Greater Shepparton City Council conducted onsite visits throughout Jan 2014 to all participating outdoor dining venues to collect feedback. An interim report was presented to Council with this feedback in Feb 2014 and subsequently the trial period was extended to allow time for a final evaluation report. A further report is to be presented to Council in July 2014 recommending 2014 - 2015 permit extension conditions until the Better Local Laws review is completed in 2018 or a Statewide ban introduced.	Progressing
N3	Encourage strategies that increase community pride, including river health strategies, such as 'Clean Up Australia'.	GSCC-E	CUAD, GSCC-ATE, HWBAC, V	Regular promotion and participation in Clean Up Australia Day.	Ongoing	\$ -	Council maintains an active role annually in coordinating Clean Up Australia Day.	Greater Shepparton City Council continued annual program with an increased number of volunteers participating in local events and an increase in external partners now participating to increase areas cleaned.	Ongoing

N4	Advocate for and facilitate appropriate new/innovative projects that identify future renewable energy options to reduce Municipality's carbon emissions.	GSCC-E	GSCC-IA, GSCC-P	Implementation of phase one of the Environmental Sustainability Strategy to reduce carbon emissions and climate change impact.	Ongoing	\$ -	Council commitment to the Environmental Sustainability Strategy demonstrates support for a reduction in carbon emissions.	Greater Shepparton City Council is constructing a Development Plan to contribute \$70,000 toward an 'Energy Reduction Plan' for the Greater Shepparton Municipality. Items included are investment opportunities, energy efficiencies and renewable energy generation (solar panels).	Ongoing
TOTAL						\$	940.00		

No	Health and Wellbeing Target	Lead Agency	Partner/s	Performance Measure	Timeframe	Health Plan Budget	Plan	Progress	Status
E1	Work with education providers and relevant industry/business partners to assist with the attainment and retention of skills to support industry growth and business development in our Municipality.	DEECD GMLEN	CVGT, DEEWR, EDS, GSCC, GVH, GVPCP, HSS, LEAP, PCC,RAC	Establishment of an annual health careers forum to inform and encourage students to consider the diverse range of health career choices identified as areas of future employment demand.	1	\$ 650.00	Council to provide mostly in-kind support to event; collating student registrations and by providing hydration trailer, bus zone cones and marquee in case of bad weather. Purchased 200 enviro bags and organised a traffic crossing supervisor.	Careers Forum committee reported the post evaluation meeting reflected enormous success of the partnership with 130 students attending the day and over 38 different sessions covering 19 different health careers being showcased in interactive sessions. Council provided in kind administrative support, safety resources and a traffic crossing supervisor.	Completed
E2	Continue to bid in collaborative partnerships for regional sporting events, community celebrations and competitions.	GSCC-A	EDS, GSCC, HSS	Increased funding applications in collaboration for new events and competitions for Greater Shepparton.	Ongoing	\$ -	Continue to support Emerge, St Georges Rd Festival and SheppARTon Festival.	Greater Shepparton City Council continued its partnerships to deliver events such as: -Emerge 2014 in partnership with MAV, - Harmony Day in partnership with local service providers, -Sporting Chance Scholarship in partnership with Family Care, -Council has continued to support of the National Premier League Victoria Soccer Club (GV Suns) in the Goulburn Valley, -Over 120 community members attended the annual International Women's Day event organised in partnership with Women's Charter Alliance Advisory Committee made possible with a grant from Women's Health Goulburn North East. Other projects have included SheppARTon Festival, Activities in the Park, Project U, Aquamoves older persons walk.	Ongoing
E3	Continue to ensure Council events, festivals and programs are accessible and inclusive, as specified in Council's Universal Access and Inclusion Plan (UAIP).	GSCC- ATE	DAC HWBAC GSCC-N GSCC-RP	Development of an 'Events Advisory Kit' to include referral details for Access and Inclusion and Rural Access Officers.	1	\$ -	Further printing and advertising options to promote the UAIP kit.	An Events Advisory Kit is currently in draft and will be further developed in the next year. Additional initiatives: Greater Shepparton City Council launched 'Sporting Chance' scholarship fund at Summer Market 28 Feb 2014 encouraging participation in sport from all age cohorts and population groups, demonstrating an inclusive opportunity for all levels of participation. Neighbourhoods designed and purchased A frame portable signage translated into ten languages to promote 'free community event'.	Progressing
TOTAL						\$ 650.00			

No	Health and Wellbeing Target	Lead Agency	Partner/s	Performance Measure	Timeframe	Health Plan Budget	Plan	Progress	Status
B1	Demonstrate new and refurbished urban environment and open space planning that encourages healthy lifestyle choices and social connection opportunities considering: 'Healthy by Design', CPTED, Safer design guidelines victoria, universal access, community and small town planning, increase shared pathways.	GSCC-P	DAC DPCD GSCC-RP HF PAAC VH	Reviewed planning guidelines to include considerations of healthy lifestyle choices and social connection opportunities.	1	\$ -	Consider healthy lifestyle and social connection elements.	Demonstrated with the completed refurbishment of Vaughan Street precinct and current work being undertaken on the Maude Street Bus Interchange. Work is also under way to strengthen the urban area around the court house precinct and to complete a shared path master plan (River Connect) for Greater Shepparton.	Completed
B2	Deliver and promote a range of activities and programs utilising Council's recreational facilities at Aquamoves, outdoor pools, KidsTown, Sports Stadium and at 'Healthy Communities' events to encourage active participation from all age cohorts, inclusive of cultural needs and varying physical capabilities.	GSCC-AL	CSS, EDS, EPS, HSS	Exceed annual visitation of 700,000 people per annum to activities, programs and events.	Ongoing	\$ -	Continue to provide vast range of activities utilising Council resources.	Greater Shepparton City Council, Active Living and Arts, Events & Tourism departments has reported that this performance measure has been maintained. Additional initiatives: Extra funds have been contributed by Family Care than projected as Sporting Chance scholarships were extremely popular. i.e. Golf Day fundraising event.	Completed
				Deliver 10 or more programs and activities in partnership with community and/or corporate organisations.	1	\$ -	Welcomed new partners for new and revitalised activities.	Greater Shepparton City Council, Active Living and Arts, Events & Tourism departments, has reported that it has continued to meet performance measure and review programs regularly to meet demand.	Completed
B3	Promote sun protection facilities and awareness at child care centres, community celebrations and local events.	GSCC-N	CCV, GSCC-RP, GSCC-F	Increased provision for sun protection facilities at Council's child care centres, Council events and community celebrations.	1	\$ 171.00	Purchase of sunscreen being trialled at community events. Investigate marquee options or maybe a 'sun smart event'	Greater Shepparton City Council, Neighbourhoods department have purchased individual sachets of sunscreen to provide to volunteers at events and Council staff.	Ongoing
B4	Deliver and implement the Safer City Strategy and community safety initiatives with the State Government, Police, State agencies and the community, including CCTV.	GSCC-N	DoJ, EMS	Complete implementation of the Safer City camera project.	1	\$ -	Belinda Collins	Greater Shepparton City Council has completed the installation of the Safer City Camera Project with active monitoring commencing in May 2014.	Completed
B5	Continue to support the ongoing collaborative planning and resourcing of Emergency Management functions including maintenance of the vulnerable persons register, isolated, disengaged and vulnerable residents.	DHS, GSCC-EM	CSS, EMS, GSCC, GVPCP, HSS, PCC, RC	Annual maintenance of vulnerable persons register to maximise organisation participation in emergency planning.	Ongoing	\$ -	Peter Gunn	Greater Shepparton City Council's Emergency Management Team has demonstrated an active role in increasing promotion of planning for natural disasters in Greater Shepparton and neighbouring municipalities of Strathogie and Moira, including support networks available.	Ongoing
TOTAL						\$ 171.00			

No	Health and Wellbeing Target	Lead Agency	Partner/s	Performance Measure	Timeframe	Health Plan Budget	Plan	Progress	Status
G1	Complete an annual review of Council's OHS procedures to meet changing needs and address emerging issues for employer and employees, including smoke free environments.	GSCC-PP	CCV, GSCC, HF, QV	Reviewed smoke free policy, including identification of designated smoking areas.	1	\$ -	Review current OHS procedures and designated smoke free areas.	Greater Shepparton City Council has reviewed the smoke free policy which includes designated smoke free areas. Recent smoke free outdoor dining trial has instigated new signage that clearly identifies a smoke free area in front of Eastbank for Council staff to utilise for breaks and lunch periods. A review of all OHS policy issues at regular OHS meetings.	Completed
G2	Review and promote workplace procedures to address bullying, violence identification, prevention measures and cyber safety.	GSCC-PP	GSCC VDEHRC	Adopted workplace procedures that discourage anti-social behaviour in the workplace.	1-2	\$ -	Review current OHS procedures to encourage inclusive and welcoming work environments.	Greater Shepparton City Councils, People Performance department has reported the use of external organisation for professional advice to resolve matters of sensitivity to continue to protect all employees and maintain a safe workplace.	Completed
G3	Increase communication accessibility for people with complex communication needs: i.e. speech impairment, Deaf, English as a second language.	DAC	GSCC	Demonstrate use of portable hearing loop, interpreters, translators or required equipment to assist communication needs of residents at Council events.	1	\$ -	Provide Auslan interpreters at events, i.e. apology breakfast.	Greater Shepparton City Council continues to offer hearing loop technology that was utilised at the International Women's Day event. Council has implemented the Language Services CEO Directive to ensure all services of Council are accessible by our diverse community. GV Health has expanded its translation and interpreter services.	Ongoing
		GSCC-N	GSCC	Implementation of pre-recorded multi-lingual information line service (MILS) on key services provided by Council.	1	\$ -	Implement a MILS with Victorian Information and Translation Service (VITS).	Greater Shepparton City Councils Neighbourhoods department are coordinating the implementation of the MILS with VITS and will launch in August 2014.	Progressing
G4	Conduct community event training; including risk management, marketing and safety to empower small towns and community groups to run events.	GSCC-ATE	CSS, V	Increased capacity for small towns, community groups and not for profit organisations to organise community events and fundraising opportunities.	Ongoing	\$ -	Investigate training opportunities for volunteers, non-profit organisations and in small town planning discussions.	Greater Shepparton City Councils Arts and Tourism department has organised food handlers training to empower community members to manage their own events. The Greater Shepparton Volunteer Strategy and action plan, a first for Council, was drafted for consultation and included planning of volunteer and community group contributions. Community Plans Toolkit have been developed and delivered to all groups to assist in the implementation of their action plans.	Ongoing
TOTAL						\$ -			
						\$	13,964.00		