

**COMMUNITY
SAFETY
STRATEGY
2014-2017**

**Reporting
Document**

Acronyms for Project Partners

Council Department / Branch

GSCC	Greater Shepparton City Council
GSCC-A	Assets
GSCC-AL	Active Living
GSCC-EM	Emergency Management
GSCC-E	Environment
GSCC-F	Family Youth & Children
GSCC-IA	Investment Attraction
GSCC-MC	Marketing and Communications
GSCC-N	Neighbourhoods
GSCC-P	Projects
GSCC-PSR	Parks Sport & Recreation
GSCC-PP	People Performance
GSCC-RS	Regulatory Services
GSCC-SA	Strategic Assets
GSCC-SE	Sustainable Environment
GSCC-TRR	Transport & Road Reserves

Council Advisory Committees/Sub Committees

DAC	Disability Advisory Committee
PVAWCSC	[Hume Region] Preventing Violence Against Women and Children Strategy Steering Committee
PAAC	Positive Ageing Advisory Committee
SCAC	Greater Shepparton Safe Communities Advisory Committee
SCCNSC	Safer City Camera Network Steering Committee
WC	Wipeout Committee
HWBAC	Health and Wellbeing Advisory Committee

Whole Sector

HSS	Health Service providers and agencies – refers to any organisation that assesses, maintains or improves individual's health, including disability, palliative and aged care services.
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External Partner Agency / Network

BS	Berry Street
CPN	Hume Region Crime Prevention Network (convened by Department of Justice)
CLC	Community Legal Centre (Shepparton)
DFLC	Drive for Live Committee
DoJ	Department of Justice
FC	Family Care
FVGSC	Family Violence Goulburn Strategic Committee
GSALA	Greater Shepparton Liquor Accord
GVH	Goulburn Valley Health
GVFVFN	Goulburn Valley Family Violence Prevention Network
GVISPC	Goulburn Valley Integrated Settlement Planning Committee
GVRS	Goulburn Valley Road Safe
LAJAC	Local Aboriginal Justice Advisory Committee
LAV	Legal Aid Victoria
MAV	Municipal Association of Victoria
MEMPC	Municipal Emergency Management Planning Committee
NHW	Neighbourhood Watch
PCC	Primary Care Connect
PO	Private Owners/Organisations
PVAW	Preventing Violence Against Women and Children Network (convened by the Municipal Association of Victoria)
RAV	Relationships Australia Victoria
RAC	Rumbalara Aboriginal Co-operative
RC	Red Cross
RHNL	Rural Housing Network Limited
SLC	Shepparton Law Courts
SN	Shepparton Newspapers
VEOHRC	Victorian Equal Opportunity & Human Rights Commission
VP	Victoria Police
VS	Valley Sport
VR	Vic Roads
WHGN	Women's Health Goulburn North East
WM	Word and Mouth
WSV	WorkSafe Victoria

Key Directions in this Strategy

The Key Directions of the Community Safety Strategy have been developed based on those matters which have been deemed to be of the highest priority within Greater Shepparton. These have been developed taking into account community feedback and perception as well as relevant local statistics. These Key Directions are as follows;

- Key Direction 1 – Safer Places and Spaces
- Key Direction 2 – Alcohol and Other Drugs
- Key Direction 3 – Inclusive Communities
- Key Direction 4 – Road Safety

Deliverables within these Key Directions are outlined in specific Action Plans contained within this strategy.

Timeframe for delivery of initiatives

Each community safety initiative identified in an Action Plan, has been allocated a category timeframe for delivery over the term of this Strategy. The timeframes associated with each category are identified in the below table.

Category	Timeframe
1	16 December 2014 to 15 December 2015
2	16 December 2015 to 15 December 2016
3	16 December 2016 to 15 December 2017
Ongoing	16 December 2014 to 15 December 2017

Year 2 Actions

16 December 2015 to 15 December 2016

YEAR TWO - Key Direction 1 - Safer Places and Spaces							
Initiative		Lead Agency	Partner/s	Performance Measure	Timeframe	Progress	Status
SP1	Consider 'perceptions of safety' for the Greater Shepparton municipality and utilise this information to inform and guide the implementation of community safety programs and initiatives	GSCC-N	SCAC	Undertake annual Perceptions of Safety survey with results provided to the SCAC to inform delivery of the Community Safety Strategy 2014-2017	Ongoing	Community Safety survey was completed in August with 276 community members participating across the 3 surveys an increase of 57% from 2015	Completed
SP2	Regularly consider local community safety statistics relevant with information in relation to how the municipality progressing	SCAC	GSCC-N	Annual review of local statistics relevant to community safety presented to SCAC for consideration. Sources to include Victoria Police, Victorian Injury Surveillance Unit, VicRoads, Ambulance Victoria and WorkCover	Ongoing	Local community statistics were agenda for each SCAC meeting with the exception of October due to Caretaker period. With statistics sourced from VicRoads, Crime Statistics Victoria and Community Safety Survey.	Completed
SP3	Promote positive community safety messaging and improve perceptions of safety	GSCC-N SCAC	GSCC-MC VP SN	Develop communications plan to develop partnerships with local media to promote positive community safety messaging	1	3SR / STAR FM media plan created in July 16 and SCAC interviews aired weekly on Thursday. <u>Topics have involved:</u> <i>Role of Sheriff's department</i> <i>Perception of community safety</i> <i>Home Safety awareness</i> <i>Graffiti prevention and removal</i> <i>Home Safety (Age Care)</i> <i>Fire Safety</i> <i>Sporting club AOD awareness</i> <i>Homelessness</i> <i>Family Violence</i> <i>Community Safety Month</i> <i>Responsible Pet Ownership</i>	Completed

SP4	Promote positive community safety messaging and improve perceptions of safety	VP	SCAC NHW	Develop and deliver community education initiatives on the options available for providing information re: illegal activity	2	<ul style="list-style-type: none"> Delivered the NHW Week Launch Free Community BBQ Sevens Ck Estate 130 attendees. NHW Signage project. 46 damaged signs replaced. New NHW signs erected at entry points of all Greater Shepparton Communities. Operation Star community safety messaging delivered to target Greater Shepparton Residents. Operation Safeplate continuing into 7th year with NHW and partners such as Ken Mustons Automotive securing approximately 1000 vehicle numberplates in 2016. Constant community safety messaging via media throughout year, with regular slots on 953SR, OneFM radio. Also Shepparton News, Adviser. Significantly the Victorian Police's Eyewatch Facebook page within Greater Shepparton continues to grow with its reach exceeding 20,000 most weeks. 	Completed
SP5	Continue to coordinate and support the Street Rider Night Bus project	GSCC-N VP		Continue to operate the Street Rider Night Bus 52 weeks a year	Ongoing	Street Rider Night Bus was in operation 50 weeks the 2016 calendar year with the 5 th of January having no service due to historical low usage after NYE and on the 27 th of March due to Easter Sunday	Completed
SP6		GSCC-N VP		Look for external funding opportunities to support the Street Rider Night Bus	Ongoing	Additional funding secured for Street Rider through: <ul style="list-style-type: none"> Rotary Club Shepparton (\$1000) The Deck (6mth trial) 	Completed
SP7		GSCC-N VP	GSCC-MC	Undertake a minimum of one promotional activity per quarter	Ongoing	Multiple Street Rider promotions have occurred in 2016 including <ul style="list-style-type: none"> Volunteer night and service presentation (Feb 16) Updating on promotional posters (June 16) Radio promotion of service on 3SR (Nov 16) and OneFM (Aug 16) Sponsor promotional segments filmed for social media (Dec 16) 	Completed

SP8	Understand and implement the Safer Design Guidelines Victoria and Crime Prevention Through Environmental Design principles within Council	GSCC-PP	GSCC-N	Undertake annual training for Council officers in relation to Safer Design Guidelines Victoria / Crime Prevention Through Environmental Design principals	Ongoing	GSCC and Victoria Police undertook CPTED training on the 3 rd and 4 th of March Current discussions occurring with P&D and training providers to provided future training	Completed
SP9	Maintain and evaluate the Safer City Camera network	GSCC-N	VP	Review Stage Two of endorsed network area for future consideration and report to Council	2	Consultation with Victoria Police has taken place as a part of the 2 year Safer City Camera Network evaluation with several locations identified as potential future camera locations	Completed
SP11		SCCNS	SCAC GSCC GSCC-FR	Comply with best practice principles and undertake an annual audit and evaluation of the Safer City Camera network	Ongoing	Annual evaluation has been completed and will be presented to at the February Ordinary Council meeting. In addition to trends and process evaluation, Safe Security has also undertaken an infrastructure audit since taking over the ongoing maintenance contract.	Completed
SP14	Maintain and improve public toilet facilities within Greater Shepparton	GSCC-P		Implement the actions contained within the Public Toilet Policy	Ongoing	Toilet facilities are developed or improved according to Toilet policy and development plan. Plans for 2016/17 are Fraser street Toilet redevelopment in the Maude street mall.	Completed
SP15	Continue to support the ongoing collaborative planning and resourcing for emergency management across the municipality	MEMPC	GSCC-N	Coordinate the Municipal Emergency Management Planning Committee and deliver any recommendations arising out of this Committee	Ongoing	MEMPC met on; 10 March 2016 25 August 2016 7 December 2016	Completed
SP16		MEMPC	GSCC-N	Maintain and deliver the Municipal Emergency Management Plan	Ongoing	Maintained on an ongoing basis, amended and re distributed. External Audit conducted in accordance with legislative requirements on 13 September 2016. MEMP was deemed compliant with the guidelines	Completed
SP17	Continue to use lighting to improve safety for residents and visitors who utilise public areas after dark	GSCC-SE	GSCC-N GSCC-P	Upgrade street lighting in accordance with the 'Watts Working Better Street Lighting Project'	1-2	The project has officially been completed with all installations finalised throughout the region. Stage 1 2014 1903 T5 Stage 2 2015 1886 T5 Stage 3 2016 120 decorative lights	Completed

						A total of 3,909 lights changed to energy efficient and improved light quality in all urban areas of Greater Shepparton.	
SP18		GSCC-P GSCC-N		Audit all public council car parks and consider recommendations for implementation in accordance with Australian Standards	2	CPTED audit form completed and initial CPTED assessment conducted on Hogan St Tatura with audits continuing throughout the 2016/17 financial year.	Commenced
SP20		GSCC-PSR	GSCC-N	Investigate funding opportunities to install lighting on the remaining areas of the shared pathway at Victoria Park Lake which are unlit (west)	2-3	Watters was awarded contract in Jan 16 with project finished in April 2016.	Completed
SP21		GSCC-N	GSCC-P	Investigate external funding opportunities to support the lighting improvements in Council owned car parks	2	Safer Streets grant was successfully awarded in October 2016 to fund the G.L.U.E project (Edward Street Carparks). Works are due to commence 1 st quarter 2017 and finish prior to end of the financial year.	Completed
SP22	Continue to maintain, improve and deliver safe and accessible footpaths within Greater Shepparton	GSCC-SA		Undertake footpath 'audits' in accordance with the Road Management Plan and consider recommendations	Ongoing	Council undertakes regular inspections of all Footpaths in road reserves and all Shared paths as part of Councils Road Management Plan to ensure that its responsibilities within the Road Management Act 2004 (the Act) are met.	Completed
SP25		GSCC-PSR GSCC-RS		Action requests to address over hanging branches on footpaths (Council owned trees and privately owned trees)	Ongoing	Council trees are managed and maintained as required for footpath clearance and accessibility.	Completed
SP26	Support the provision of more affordable housing in Greater Shepparton	RHNL	GSCC-N	Raise awareness of homelessness and advocate for more housing	Ongoing	The Rural Housing Network was among the 209 organisations from across the country, calling for action on the National Partnership on Homelessness (NPAH). RHNL also held a trivia night during Anti-Poverty week in October raising awareness of the links between poverty and homelessness	Completed

SP27		RHNL		Support partnerships with local business for the development of affordable housing	Ongoing	Funding was secured through Rapid Housing Fund – Homelessness with 6 houses being purchased across the Hume Region including 2 in Greater Shepparton. RHNL also partnered with Latrobe University to release <i>2016 Housing Affordability and Homelessness in the Hume Region</i> report in the 1 st of August as a part of National Homelessness Week.	Completed
SP28	Reliable mobile telephone coverage throughout the municipality	SCAC	GSCC-N DOJ	Investigate current initiatives and advocate for improved and reliable mobile phone coverage throughout the municipality	2	Community consultation occurred with Undera to identify black spot of mobile coverage. Presently awaiting community consultation to reopen through Federal Government Black Spot program	Completed
SP29	Continue to support the Wipeout Program (graffiti and vandalism prevention and management)	WC		Attend bi-monthly Wipeout Committee meetings to consider the Wipeout programs operations	Ongoing	Wipeout program currently active, however meetings were not held on a bi-monthly basis in 2016.	Incomplete
SP30		GSCC-PSR	WC	Maintain 100 per cent removal rate of graffiti from Council owned property within 24 hours of it being reported	Ongoing	Timely removal of Graffiti as per the measure, is achieved and going	Completed
SP31		GSCC-PSR VP	WC	Continue to maintain a register of graffiti incidents within the municipality in conjunction with Victoria Police	Ongoing	Victoria Police and GSCC presently do not manage a graffiti register with alternative options being explored such as VandalTrak. VandalTrak does not demonstrate a cost effective option of the issue of graffiti	Incomplete
SP32		GSCC-PSR	WC	Continue to maintain a Council register of graffiti incidents including a measure of expense of each incident	Ongoing	Presently no specific graffiti incidents are being registered with works being incorporated into the regular works cycle.	Incomplete
SP33		WC	VP	Develop a “Wipeout Strategy” for adoption by Council	2	Wipeout strategy is presently in draft and is progressing.	Progressing

SP34		WC	VP	Implement and evaluate a pilot project testing the CPTED theory in relation to the use of street art to address graffiti	2-3	Dorothy Roach mural was completed in consultation with residents of North Shepparton and students from Wanganui Park Secondary College	Completed
SP35		WC		Explore external funding opportunities to support the delivery of the Wipeout program and associated initiatives	Ongoing	Project proposal currently being considered for inter-departmental graffiti initiative (Community Strengthening, SAM, Place Manager) Department of Justice Anti-Graffiti to be applied for in 2 nd quarter of 2017	Completed
SP36	Encourage responsible management of animals	GSCC-RS		Promote animal registrations and responsible pet ownership annually	Ongoing	Manager of Citizen Services participated in radio interview regarding responsible pet ownership on the 27/10/2016 on 3SR in addition to this GSCC also; <ul style="list-style-type: none"> • Animal Registration discount promotion • Animal registration media campaign • Desexing Scheme at all vet clinics for pensioners • Media releases • Ensure all animals that are reclaimed from the animal shelter are registered prior to release • School talks to children regarding responsible pet ownership • Conduct Animal adoption and education days in partnership with Petstock and Pets Domain • Free registration for all animals microchipped at Petstock Microchip event • Participating in DEDJTR responsible pet ownership campaign 	Completed
SP37		GSCC-RS		Undertake investigation and enforcement of the Domestic Animal Management Plan and Local Law, Community Living 1	Ongoing	<ul style="list-style-type: none"> • Conduct investigations into alleged breaches of the Domestic Animals Act, Impounding of Livestock act, prevention of cruelty to animals act, Councils Local Law, Environment protection act etc • Seize dogs involved in dog attacks • Enforce legislation by issuing infringements and undertaking multiple prosecutions • Conduct investigations and audits of Domestic Animal Businesses • Officer training – animal behaviour and handling 	Completed

						<ul style="list-style-type: none"> Getting 2 Zero review Continually improve the animal shelter by undertaking required works and process reviews to ensure compliance with the Code of Practice 	
SP38	Activate public spaces providing reduced opportunity for crime due to increased natural surveillance whilst reducing isolation and encouraging community connectedness	GSCC-IA GSCC-AL	SCAC GSCC-N NHW	Activate public spaces through delivering engaging community events	Ongoing	<p>As a part of Activities in the Park</p> <ul style="list-style-type: none"> 148 activities have been delivered. (1 September – 30 November) Two of these activities were held in the Maude Street Mall. 370 activities are scheduled from September 2016 – April 2017 in parks and reserves throughout Greater Shepparton. 	Completed
SP39	Work in partnership to create safer workplaces	WSV	GSCC-N SCAC	Undertake a minimum of one annual promotion to raise awareness of creating 'injury free workplaces' in the municipality	Ongoing	Worksafe Victoria delivered the Safe Towns Shepparton initiative between the 7 th and 11 th of March 2016.	Completed
SP40		WSV	GSCC-N SCAC	Undertake a minimum of one annual promotion to encourage 'farm safety' practices in the municipality	Ongoing	Worksafe Victoria has delivered 3 Farm Safety Talks throughout the Shepparton region in addition to Farm Safety Day in Tatura on the 15/12/2016.	Completed
SP41	Provide the community with information on how to reduce opportunistic theft from home and theft from motor vehicles	SCAC	GSCC-N VP	Deliver a home safety awareness program to educate the community on how to take a proactive approach to protecting their property from theft	2	Home Theft radio awareness radio message created and broadcast on STARFM and 3SR.	Completed
SP44	Council continue to provide safety services to people over the age of 65 years	GSCC-N		Achieve the Department of Health targets in relation to delivery of the Home Safety program	Ongoing	Greater Shepparton City Council delivered approximately 3000 hours of home maintenance and modification services to assist frail aged persons, and those with a disability, to remain living independently in their home.	Completed
SP45	Raise awareness in a school based setting of priority community safety matters	WM	GSCC-N GSCC-F	Develop and deliver two presentations to secondary schools annually ("School Tours")	Ongoing	Ice Education component of school tour delivered in first semester of 2016, Cyber Safety/Awareness tour delivered in December	Completed

SP46	Continue advocacy and partnership on key networks and working groups to support Safer Places and Spaces	DoJ	GSCC-N	Attend bi-monthly Hume Region Community Crime Prevention Network	Ongoing	Hume Crime Prevention meetings have occurred in April, August and November	Completed
SP47		DoJ	GSCC-N	Attend the Local Aboriginal Justice Advisory Committee as required	Ongoing	Community Safety Officer has attended Local Aboriginal Justice Advisory Committee meetings held sporadically throughout 2016	Completed
SP48		RAC GSCC	GSCC-N	Continue to coordinate the Rumbalara Joint Working Party meetings	Ongoing	Rumbalara Joint Working Party meeting have not been initiated within the Year 2 timeframe and will continue to be explored during Year 3.	Unable to complete
SP49		GSCC-N	NHW	Attend a minimum of four Neighbourhood Watch meetings per annum and actively participate in a minimum of two crime prevention initiatives per year	Ongoing	Community Safety Officer has attended Feb / April / August / October and December Neighbourhood Watch meetings in 2016 and also participated in the organisation of the community BBQ for Neighbourhood Watch week in October	Completed

YEAR TWO - Key Direction 2 - Alcohol and Other Drugs

Initiative		Lead Agency	Partners	Performance Measure	Timeframe	Progress	Status
AD2	Raise awareness in the community in relation to the effects of alcohol and other drugs		WM HSS VP GSCC-N GSCC-F	Identify lead agency and investigate sustainable approach for GV Passport, raising awareness of alcohol and other drugs information session targeted at Year Nine students	1-2	DHHS currently coordinating GV Passport with venue changed to Bullion Bar and program delivered in October 2016	Completed
AD3		SCAC HWBAC	PCC HSS	Explore external funding opportunities to support community education programs in relation to alcohol and other drugs	2	Ice Action Grant has been submitted on the 20th of June and approved in October with the initial meeting of the Professionals collaboration occurred on the 13 th of December.	Completed
AD6		SCAC GSCC-N	LAJAC HSS	Advocate through partnership with health services for additional drug treatment centres in regional Victoria which address withdrawal and rehabilitation needs	2	Presently 4 AOD rehabilitation/detox beds are being finalised through GV Health.	Completed
AD8	Support the responsible servicing of alcohol in the municipality	VP	GSCC-N	Coordinate the Greater Shepparton Liquor Accord and provide support to members in ensuring compliance with Liquor Licensing regulations	Ongoing	Greater Shepparton Police Service Area Inspector has coordinated the Liquor Accord for 2016 with the accord being split into two groups on consisting of venues and the other involving packaged liquor outlets to reflect the different licences	Completed
AD10		SCAC	VP VS	Research and compare available program models that offer education and training to sporting clubs in relation to responsible service of alcohol obligations	2	Valley Sports has delivered the Good Sports program across the Greater Shepparton region sporting clubs. AFL Goulburn Murray has also delivered the Outside the Locker Room program throughout Greater Shepparton sporting clubs	Completed

AD11		SCAC	VP VS	Investigate support that can be provided to expand education and training of responsible service of alcohol in sporting clubs and club obligations	2	Victoria Police are exploring the option of creating an additional Liquor Accord meeting for sporting clubs that have liquor licences which will be delivered in early 2017.	Completed
AD12		SCAC		Explore and apply for external funding opportunities to support early intervention programs within Greater Shepparton	Ongoing	Ice Action Grant has been successfully awarded in November 2016 by the Victorian Government, with the successful submission to deliver the Greater Shepparton Community Ice Response Project.	Completed

YEAR TWO - Key Direction 3 - Inclusive Communities							
Initiative		Lead Agency	Partners	Performance Measure	Timeframe	Progress	Status
IC1	Support programs that raise awareness of family violence and preventing violence against women and children	PVAWCSC	GSCC-N	Deliver the local government initiatives contained in the Hume Region Preventing Violence Against Women and Children Strategy	Ongoing	GSCC finalised year 3 of the PVAWC strategy and is currently in Year 4. Year 3 actions that were finalised include: <ul style="list-style-type: none"> Investigation into incorporation of Baby Makes 3 program into Maternal and Child Health. CALD local laws community awareness session. The 16 days of activism campaign involving local students with art works displayed at Eastbank. 	Completed
IC2		GVFVFN	GSCC-N	Deliver a minimum of two family violence awareness raising projects/activities annually	Ongoing	White Ribbon march and breakfast delivered 25/11/2016 FV Art exhibition delivered November/December 2016	Completed
IC3		GVH		Continue to support the delivery of the Bravehearts Ditto program in Primary Schools	Ongoing	Support has continued for the Braveheart program. This year, since Term 1 2016 - 7882 children have attended the shows at 146 schools in the local region.	Completed
IC4	Support programs related to family violence	SCAC GSCC	RAV VP FVGSC	Advocacy support for funding for Men's Behaviour Change program and Counselling services to support those affected by family violence	Ongoing	RAV in addition to GSCC have advocated support for the Men's Changing Behaviour program through consolation and letters of response to the Victorian Royal Commission into Family Violence. Advocating the need for services directed at perpetrators of violence being a key component in addressing the issues of family violence	Completed
IC5		SCAC GSCC	RAV VP FVGSC	Advocacy support for funding for facilitator training for Men's Behaviour Change program - Graduates Certificate in Social Science (male family violence)	Ongoing	Community Safety Officer has had a discussion with regards to the feasibility of funding the delivery of Graduates Certificate in Social Science (male family violence), based on the conversation and investigation into funding arrangement has found course cost is minimum but additional costs related to course (travel, accommodation) presently make the course infeasible at the present time.	Completed
IC6		RAV	SCAC	Develop and support programs that aid women in the recovery from their experiences of family violence	Ongoing	Relationships Australia Victoria continues to deliver family violence services to the Greater Shepparton area including <ul style="list-style-type: none"> Counselling Men's Changing Behaviour program Family Dispute Resolutions. 	Completed

IC9	Provision of emergency and short term housing for family violence victims and offenders in Greater Shepparton	RHNL	FVGSC VP	Advocate for greater availability of emergency and short term housing options in Greater Shepparton	Ongoing	The Rural Housing Network was among the 209 organisations from across the country, calling for action on the National Partnership on Homelessness (NPAH).	Completed
IC10	Work with local agencies on projects and events which have cultural significance for Greater Shepparton	GSCC-N		Deliver two culturally significant events annually	Ongoing	GSCC' Cultural Development office has delivered multiple culturally significant events throughout 2016 including: <ul style="list-style-type: none"> Refugee Week celebration which was launched at Maude St Mall. Cultural Diversity Week delivered in partnership with 12 organisations with a launch at Kidstown 	Completed
IC11	Continue to support initiatives that support reducing racism and discrimination	GSCC-N		Utilise the 'Racism It Stops With Me' branding at KidsFest, Emerge, Summer & Winter markets and other events where possible	1-2	Promotional sunglasses have been purchased utilising "Racism it stops with me" and "Report Racism" which have been utilised at community/council events, such as the St Georges Road Food Festival and KidsFest .	Completed
IC13		GSCC-N		Deliver one Harmony Day event per year	Ongoing	GSCC Multicultural Development officer has delivered with launch held at Kidstown on 21 st of March with Mayor Adem delivering a speech at the event.	Completed
IC14	Raise awareness of Australian Laws within the CALD community	SCAC VP GSCC-N	GVISPC LAV	Conduct a minimum of one CALD community awareness sessions annually to raise awareness of Australian Laws	Ongoing	Local Laws awareness session delivered on the 23rd of July at African House in partnership with Victoria Police, Consumer Affairs and DOJ.	Completed
IC17	Continue representation and partnership on key networks and working groups that support Inclusive Partnership initiatives (including family violence, equality and Accessibility)	GVFVPN	GSCC-N	Attend the Goulburn Valley Family Violence Prevention Network meetings and participation on project working groups	Ongoing	Community Safety Officers has regularly attended the GSFVPN and the White Ribbon sub-committee.	Completed
IC18		WHGNE	GSCC-N	Regular participation in the Hume Region Preventing Violence Against Women and Children Steering Committee convened by Women's Health Goulburn North East	Ongoing	Community Safety Officer has attended 4 HRPVWC steering committee meetings. Women's Health Goulburn North East no longer convenes this committee as their regional action plan has ended. Local councils have taken the role of chair and recently held a scoping meeting in November to discuss future focuses of the committee.	Completed

IC19		GSCC-N	PAAC	Coordinate the Positive Ageing Advisory Committee and coordinate the delivery of one seniors expo a year	Ongoing	Meetings were held monthly for the PAAC with the Senior Festival held in October.	Completed
IC20		GSCC-N	DAC	Coordinate the Disability Advisory Committee and support the implementation of the Universal Access and Inclusion Plan 2013-2017	Ongoing	Access and Inclusion Officer has coordinated the DAC meeting on a monthly basis with the exception of January.	Completed
IC21		GVISPC	GSCC-N	Attend Settlement Planning Committee meetings	Ongoing	Council's Multicultural Development Officer continues to represent Council at the local Settlement Planning Committee. This committee is a holistic local approach to settlement services and is good form of information sharing for service providers, organisations and government. Regular guest speakers are invited from government departments and organisations that work with settlement services. Where issues can be reported back to policy makers and organisations.	Completed
IC22	Utilise Community Safety Month to raise awareness of community safety within the municipality	SCAC GSCC-N		Develop a Calendar of Events for the month of October detailing a variety of community safety awareness raising and engagement activities	Ongoing	Calendar of events sent out to Safe Communities advisory committee network on the 30th of September, detailing events occurring during Community Safety Month including the launch at Seven creeks reserve, community lunches and Picnic in the Park.	Completed
IC23	Support vulnerable members of the community to live confidently at home	RC		Raise awareness of the 'Telecross' daily telephone call (welfare check) service within the municipality and encourage community members to register as appropriate	Ongoing	Red Cross Telecross system and volunteer program continues to be promoted throughout Greater Shepparton via the Greater Shepparton City Council website	Completed

YEAR TWO - Key Direction 4 - Safer Roads							
Initiative		Lead Agency	Partners	Performance Measure	Timeframe	Progress	Status
SR1	Support young driver road safety awareness programs	VP	GSCC-N	Coordinate the delivery of the Cool Heads young driver program three times a year	Ongoing	Cool Heads was delivered with the events occurring on the 6/3/2016 20/7/2016 17/11/2016 700 young drivers attended the three 2016 programs. Now approaching 6000 over the life of the program in Greater Shepparton.	Completed
SR3		BS	GSCC-N	Coordinate and support the L2P learner Driver program	Ongoing	L2P program has continued to grow with an additional car added to the program and a current waiting list of 40 people as of the 13/10/2016	Completed
SR4		DFLC	GSCC-N VP	Coordinate and support the school based Drive for Life road safety program for Years 10, 11 and 12 delivered annually	Ongoing	Wanganui Park secondary College coordinated the Drive for life program in 2016 which was delivered on the 14 th of April at Eastbank.	Completed
SR5	Pedestrian safety	GSCC-N GSCC-A		Undertake maintenance inspections of pedestrian crossings on Council managed roads in accordance with the Road Management Plan and undertake any recommendations	Ongoing	Rexel has been contracted by GSCC Projects Department to undertake lighting audits on pedestrian crossings commencing July 2016.	Completed
SR6		GSCC-N	GSCC- TRR	Look for funding opportunities to improve pedestrian crossing infrastructure	Ongoing	Public Safety Infrastructure Grant has been submitted with the application involving improvement to the pedestrian crossing infrastructure within the St Georges commercial precinct.	Completed
SR8	Encourage safe cycling within Greater Shepparton	GSCC-PSR		Deliver actions arising out of the Greater Shepparton Cycling Strategy 2013-2017	Ongoing	The cycling strategy is supported by an Implementation Plan containing 198 actions valued at around \$55m. These actions are a combination of capital and "softer" activation	Progressing

						actions. The capital works have been prioritised and some new off road and shared path routes delivered. More on-road line marking has also been achieved. Future progress will involve a redevelopment of the strategy in line with the emerging Victoria Cycling Strategy	
SR9	Develop and deliver road safety improvements	GSCC-TRR	VR	Work with VicRoads to identify and improve infrastructure on VicRoads managed roads	Ongoing	Traffic Liaison meetings between Council, VicRoads, VicPOL and Department of Infrastructure are held quarterly. Also high level meetings between Council CEO & Director(s) and VicRoads Regional Director & Senior staff held once or twice a year.	Completed
SR10		GSCC-TRR	VR	Annually consider VicRoads crash statistics to inform the development of infrastructure improvement projects	Ongoing	VicRoads crash stats – reviewed annually as part of Blackspot funding process.	Completed
SR11		GSCC-TRR	VR	Look for external funding opportunities to support road safety improvements and awareness	Ongoing	St Georges Road commercial redevelopment funding has been secured through the Department of Justice, in addition to this Blackspot applications annually and other road safety funding applications (i.e. TAC, etc) as they arise	Completed
SR12	Continue representation and partnership on key networks and working groups that support road safety initiatives/programs	GSCC-TRR		Regular attendance at the RoadSafe Goulburn Valley meetings	Ongoing	Greater Shepparton City Council Senior Traffic Engineer regularly attends this meeting throughout year 2 of the CSS	Completed
SR13	Electric mobility scooter safety awareness	PAAC	SCAC	Conduct annual information sessions in relation to the safe use of mobility scooters	Ongoing	Training session being delivered in January 2017 to disability and age care case managers by GV Road Safe	Completed